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¹ Including FCC and IC regulatory information.

PART I: SAFETY & LEGAL INFORMATION

Caution! Before you begin to use the TAG Heuer Connected Watch, please read the following instructions which contain important safety and regulatory information. Please keep these instructions in a safe place so that you can refer to them when needed.

I. Safety instructions

A- Main characteristics of your TAG Heuer Connected Watch

The TAG Heuer Connected Watch is a luxury watch which includes Wi-Fi and Bluetooth functions. It is not intended to be used as a medical device nor a fitness tracker.

The TAG Heuer Connected Watch requires a phone running Android 4.3+ or iOS 8.2+. Supported features may vary between platforms. Visit g.co/wearcheck on your phone or a computer to see if it is compatible.

The TAG Heuer Connected Watch requires the use of the charging accessories provided with it. The accessories provided with your TAG Heuer Connected Watch contain a micro USB cable, a charging cradle and a wall plug. You will find below further details on electrical safety recommendations concerning the use of the charging accessories.

B- Important safety precautions

Please note that failure to comply with the following guidelines may cause malfunctions or be hazardous to the user and/or exclude or reduce the benefit from the warranty.

1- Using the TAG Heuer Connected Watch and its accessories safely

a- Keeping your TAG Heuer Connected Watch safe

(i) General

Do not use or store the TAG Heuer Connected Watch in dusty, dirty areas as its components may be damaged.

Do not store the TAG Heuer Connected Watch in warm areas. High temperatures can shorten the life of electronic devices, damage batteries and warp or melt certain plastics.

Do not store the TAG Heuer Connected Watch in cold areas. When the TAG Heuer Connected Watch afterwards warms up to its normal temperature, moisture can form inside the TAG Heuer Connected Watch, which may damage the electronic circuits.

Do not attempt to open the watch's casing. Non-expert handling of the TAG Heuer Connected Watch may cause damages to your TAG Heuer Connected Watch and will void the warranty.

Do not drop or knock the TAG Heuer Connected Watch. Do not place heavy objects on it.

Do not use sharp objects on the screen. Do not use excessive force on the screen. Rough handling may damage the internal circuits.

Do not use harsh chemicals, cleaning solvents or strong detergents to clean the TAG Heuer Connected Watch.

While listening to your device with headphones, make sure you have set the volume to a reasonable level in order to avoid damage to your ears.

If the TAG Heuer Connected Watch or any of its accessories are not working properly, take them to your nearest qualified service center. The personnel there will assist you, and if necessary, arrange for the TAG Heuer Connected Watch to be repaired.

In addition to the above, please refer to section 2 below on cables, charging cradle, wall plugs and battery electrical safety.

(ii) Exposure to liquid

The TAG Heuer Connected Watch is water resistant but not waterproof. You may, for example, wear and use the TAG Heuer Connected Watch during exercise or in the rain. If water splashes on to the TAG Heuer Connected Watch, wipe it off with a nonabrasive, lint-free cloth.

Try to minimize exposing the TAG Heuer Connected Watch to these substances: soap, detergent, acids or acidic foods, and any liquids other than fresh water, such as salt water, soapy water, pool water, perfume, insect repellent, lotions, sunscreen, oil, adhesive remover, hair dye, or solvents.

The TAG Heuer Connected Watch should not be submerged. The TAG Heuer Connected Watch has a water resistance rating of IP67 under IEC standard 60529. If your TAG Heuer Connected Watch has a leather bracelet, be aware that leather bands are not water resistant.

The following may affect the water resistance of the TAG Heuer Connected Watch and should be avoided:

- Dropping the TAG Heuer Connected Watch or subjecting it to impacts.
- Submerging the TAG Heuer Connected Watch in water for long periods of time.
- Swimming or bathing with the TAG Heuer Connected Watch.

- Exposing the TAG Heuer Connected Watch to pressurized water or high velocity water, for example, showering, water skiing, wake boarding, surfing, jet skiing, and so on.
- Wearing the TAG Heuer Connected Watch in the sauna or steam room.

(iii) Using buttons, Digital Crown, connectors, and ports

Never apply excessive pressure to a button on the TAG Heuer Connected Watch, or force a charging connector into a port, because this may cause damage that is not covered under the warranty. If the connector and port do not join with reasonable ease, they probably do not match. Check for obstructions and make sure that the connector matches the port and that you have positioned the connector correctly in relation to the port.

Certain usage patterns can contribute to the fraying or breaking of cables. The cable attached to a charging unit, like any other metal wire or cable, is subject to becoming weak or brittle if repeatedly bent in the same spot. Aim for gentle curves instead of angles in the cable. Regularly inspect the cable and connector for any kinks, breaks, bends, or other damage. Should you find any such damage, discontinue use of the cable.

Discoloration of the accessories (cable, plugs) after regular use is normal. Dirt, debris, and exposure to moisture may cause discoloration. If your accessories become warm during use or if the TAG Heuer Connected Watch does not charge or sync, disconnect the cable from the power adapter and clean the accessories with a nonabrasive, dry, lint-free cloth. Do not use liquids or cleaning products when cleaning the accessories.

Discoloration of the charging surface of the TAG Heuer Connected Watch charging accessories TAG Heuer may occur after regular use. Cleaning the charging surface may reduce, or prevent, such discoloration, and will help to prevent damage to your charger and the TAG Heuer Connected Watch. To clean the charging surface, disconnect the charger from both the TAG Heuer Connected Watch and the power adapter and wipe with a damp, nonabrasive cloth. Dry with a nonabrasive, lint-free cloth before resuming charging. Do not use cleaning products when cleaning the charging surface.

b- Protection of the user's health

As a general recommendation, the TAG Heuer Connected Watch is not intended for use where the failure of the device could lead to death, personal injury, or severe environmental damage.

If you have any questions concerning your TAG Heuer Connected Watch, its batteries and/or accessories' chemical contents, do not hesitate to contact us through our website

www.tagheuerconnected.com or by mail at the following address: TAG HEUER - Branch of LVMH Swiss Manufactures SA - 6A RUE LOUIS-JOSEPH CHEVROLET - 2300 LA CHAUX-DE-FONDS – SWITZERLAND (TEL: +41 (0)32 919 8000).

Your TAG Heuer Connected Watch is **not a medical device**: the TAG Heuer Connected Watch and the included TAG Heuer Connected Watch apps are not medical devices. They are not designed or intended for use in the diagnosis of disease or other conditions, or in the cure, mitigation, treatment, or prevention of disease.

Before starting or modifying any exercise program using the TAG Heuer Connected Watch, consult your physician. Be careful and attentive while exercising. Stop exercising immediately if you feel pain, or feel faint, dizzy, exhausted, or short of breath. By exercising, you assume all associated inherent risks including any injury that may result from such activity. If you have any medical condition that you believe could be affected by the TAG Heuer Connected Watch (for example, seizures, blackouts, eyestrain, or headaches), consult with your physician prior to using the TAG Heuer Connected Watch.

Some people may experience reactions to certain materials used in jewelry, watches, and other wearable items that are in prolonged contact with their skin. This can be due to allergies, environmental factors, extended exposure to irritants like soap, sweat, or other causes. You may be more likely to experience irritation from any wearable device if you have allergies or other sensitivities. If you have known skin sensitivities, please take special care when wearing the TAG Heuer Connected Watch. You may be more likely to experience irritation from the TAG Heuer Connected Watch if you wear it too tightly. Remove the TAG Heuer Connected Watch periodically to allow your skin to breathe. Keeping the TAG Heuer Connected Watch bands clean and dry will reduce the possibility of skin irritation. If you experience redness, swelling, itchiness, or any other irritation or discomfort on your skin around, or beneath, your TAG Heuer Connected Watch, please remove the TAG Heuer Connected Watch and consult your physician before resuming wear. Continued use, even after symptoms subside, may result in renewed or increased irritation.

The materials used in the TAG Heuer Connected Watch and the TAG Heuer Connected Watch bands meet the standards set for jewelry by the U.S. Consumer Product Safety Commission, applicable European regulations, and other international standards.

If you use an electronic medical device, please refer to section 3a below.

c- Integrity of people around

(i) Protection of children

Keep the TAG Heuer Connected Watch and its accessories out of the reach of children. In particular, some TAG Heuer Connected Watch bands may present a **choking hazard** to small children. Keep these bands away from small children.

(ii) Walking and driving safely

Do not use your TAG Heuer Connected Watch while driving.

Radio frequency signals might affect improperly installed or inadequately shielded electronic systems in motor vehicles. Check with the manufacturer or its representative regarding your vehicle. If any equipment has been added to your vehicle, you should also consult the manufacturer of that equipment for information on radio frequency signals.

Do not use your TAG Heuer Connected Watch while walking or engaging in any activity that requires your full attention. Inattention to vehicular traffic or other pedestrian hazards could result in serious injury, death or property loss.

2- Electrical Safety

a- Accessories

Use only those accessories approved by TAG Heuer. Using any accessories not approved by TAG Heuer for use with your TAG Heuer Connected Watch might invalidate any approval or warranty applicable to your device and or might result in the TAG Heuer Connected Watch becoming inoperative and dangerous.

b- Charging accessories

To charge the TAG Heuer Connected Watch, use only approved charging accessories.

Your Watch is provided with the following charging accessories: micro USB cable, charging cradle, wall plug.

Use only approved charging accessories. When a charger is not in use, disconnect it from the power source.

It is important to keep the TAG Heuer Connected Watch and the accessories provided therewith in a well-ventilated area when charging.

Use the charging accessories provided with the TAG Heuer Connected Watch or any other TAG Heuer approved charging accessories only from the type of power source indicated on the marking label. Before you use any power supply, verify that the mains voltage is in accordance with the voltage printed on the power supply.

Do not overload power outlet, extension cords or convenience receptacles because this might result in a risk of fire or electric shock. To reduce the risk of damage to the cord or the wall charger, pull the wall charger rather than the cord when you disconnect the charging accessory from the power outlet or convenience receptacle.

Using damaged TAG Heuer Connected Watch charging accessories, or charging when moisture is present, can cause fire, electric shock, injury, or damage to the user or the TAG Heuer Connected Watch or other property. Be sure the TAG Heuer Connected Watch and the charging accessories are dry before charging. When you use the charging accessories to charge the TAG Heuer Connected Watch, make sure that the USB plug is fully inserted into the adapter before you plug the adapter into a power outlet. Avoid charging the TAG Heuer Connected Watch in direct sunlight. Do not wear the TAG Heuer Connected Watch while it is charging.

Avoid prolonged skin contact with the connector when the cable is plugged into a power source because it may cause discomfort or injury. Sleeping or sitting on the connector should be avoided.

In addition to the above:

- Do not expose the charger to water while in use; this may cause the charger and the watch to fail.
- Carefully insert the USB cable into the charger base, forcing the cable in the wrong direction will damage the charger.
- It is recommended to charge the watch in a cool place, in order to prevent overheating of the watch.
- It is not recommended to charge the watch in a place where there is direct sunlight on the watch, as this may cause overheating.
- When the watch is placed on the charger, and the charger is plugged into a wall, a charging screen will be displayed on the watch face, indicating the remaining time to fully charge the battery.
- It is recommended to remove the watch from the charger once it is fully-charged.
- If the watch fails to charge, check that the wall plug is fully inserted into the wall outlet, the USB cable is firmly attached to the charger, and the watch is properly placed on the charger.
- If the watch still does not charge, make sure that there is no dirt or obstruction on the charger's pins and make sure the back of the watch is clean.

- The charger contains a small magnet to ensure proper alignment and attachment of the watch to the charger. Please keep the charger away from metal.

c- Battery safety

Your TAG Heuer Connected Watch contains a built-in battery that is not replaceable. Do not attempt to replace your product's battery (for information on the recycling of the battery, please refer to section C-2, below).

In any event:

- Do not expose the battery to fire or other external heat sources, such as hot plates, stove tops, space heaters or ovens, as this could cause fire or explosion.
- Do not dispose of batteries in a fire.
- Never use any charger or battery that is damaged in any way. Use the battery only for intended purposes. Do not short-circuit the battery.
- Do not leave the battery in hot or cold places.

3- Interaction with the environment

a- Interference with electronic equipment and magnetic characteristics

Your TAG Heuer Connected Watch, as any radio-transmitting equipment, may interfere with other electronic devices.


Switch off your device on airplanes or any place where it is requested (hospitals, gas station, etc.).

In any case, make sure you are using your device where it is authorized for use and in an authorized manner.

In particular, your TAG Heuer Connected Watch may interfere with pacemakers, defibrillators, or other **medical devices**. Maintain a safe distance of separation between your medical device and the TAG Heuer Connected Watch and accessories. Consult your physician and medical device manufacturer for information specific to your medical device. Stop using the TAG Heuer Connected Watch and its accessories if you suspect they are interfering with your pacemaker, defibrillator, or any other medical device.

Keep key cards and credit cards away from the TAG Heuer Connected Watch and its accessories.

To disable the watch's radio (Bluetooth and Wi-Fi) functions, please follow the following stages:

- If your screen is dim, touch the screen to wake up the watch;
- Swipe down from the top of the screen;
- Swipe from right to left ← until you see Settings , then touch it;
- Touch Wi-Fi or Bluetooth settings depending on which you want to turn off;

- If Wi-Fi or Bluetooth is set to Automatic, touch the little icon listed next to either Wi-Fi or Bluetooth to turn it off or disable.

b- Dangerous areas

Charging or using the TAG Heuer Connected Watch in any area with a potentially explosive atmosphere, such as in areas where the air contains high levels of flammable chemicals, vapors, or particles (such as grain, dust, or metal powders), may be hazardous. Obey all signs and instructions.

c- Operating and storage temperatures

The normal operating temperature of the TAG Heuer Connected Watch is from 0 to 45° C (32 to 113° F).

The TAG Heuer Connected Watch can be damaged and battery life shortened if stored or operated outside of these temperature ranges. Avoid exposing the TAG Heuer Connected Watch to dramatic changes in temperature or humidity. If the interior temperature of the TAG Heuer Connected Watch exceeds normal operating temperatures (for example, in a hot car or in direct sunlight for extended periods of time), you may experience the following as it attempts to regulate its temperature:

- Charging may slow or stop;
- The display may dim;
- Some data transfer may be paused or delayed.

The TAG Heuer Connected Watch and its accessories comply with applicable surface temperature standards and limits. However, even within these limits, sustained contact with warm surfaces for long periods of time may cause discomfort or injury. The TAG Heuer Connected Watch and its accessories will become warm when plugged into a power source. Use common sense to avoid situations where your skin is in contact with the TAG Heuer Connected Watch and/or its accessories for long periods of time when they are plugged in. For example, while the TAG Heuer Connected Watch is charging or while its accessories are plugged into a power source, do not sleep on them or place them under a blanket, pillow, or your body. Take special care if you have a physical condition that affects your ability to detect heat against the body. Remove the TAG Heuer Connected Watch if it becomes uncomfortably warm.

C- Maintenance and disposal

1- Cleaning and repair

Keep the TAG Heuer Connected Watch clean and dry. Dry the TAG Heuer Connected Watch thoroughly if exposed to fresh water. Clean the TAG Heuer Connected Watch if it comes in contact with anything that may cause stains, or other damage, such as dirt or sand, makeup, ink, soap, detergent, acids or acidic foods, or comes in contact with liquids other than fresh water, including those that may lead to skin irritation such as: sweat, salt water, soapy water, pool water, perfume, insect repellent, lotions, sunscreen, oil, adhesive remover, hair dye, or solvents. The TAG Heuer Connected Watch may vary or fade over time.

The following things are not recommended in the care of your TAG Heuer Connected Watch:

- Do not clean the TAG Heuer Connected Watch while it is charging.
- Do not dry the TAG Heuer Connected Watch or the bands using any external heat source (for example, a hair dryer).
- Do not use cleaning products or compressed air when cleaning your TAG Heuer Connected Watch.

2- Built-in battery precautions and information

- Your Tag Heuer Connected Watch features a built-in rechargeable battery, which is not replaceable or removable by the user.
- Do not attempt to replace or remove your Watch's battery by yourself.
- Tampering with your product, or attempting to open it, will void the warranty and may result in a safety hazard. For any handling of the battery please contact your TAG Heuer distributor

3- Electronic or electric equipment and battery disposal



Your TAG Heuer Connected Watch, its accessories and its battery contain hazardous substances. They must not be disposed of as unsorted household waste.

They are subject to specific local regulations. In particular, as the TAG Heuer Connected Watch and its accessories were placed on the market after 13 August 2005, they are subject, in the European Union, to Directive 2012/19/EU on waste electrical and electronic equipment (WEEE); in addition,

the battery contained in your TAG Heuer Connected Watch is subject to Directive 2006/66/EC on batteries and accumulators and waste batteries and accumulators. The above-mentioned **crossed-out wheeled bin symbols** indicate that the TAG Heuer Connected Watch, its battery and its accessories are subject to these regulations.

The above mentioned equipment and battery must be collected separately. The correct disposal of your old equipment, batteries or accumulators will help to prevent potential negative consequences for the environment, animal and human health. By recycling, reusing the materials or other forms of utilizing old devices, you are making an important contribution to protecting our environment.

Do not dispose of the above mentioned equipment in a fire.

For more detailed information about disposal of your used electric or electronic equipment, batteries and accumulators, please contact:

- your city office;
- the waste disposal service; or
- the shop where you purchased the product.

Consumers are, depending on the domestic legislation, encouraged or obliged by law to return electrical and electronic devices at the end of their service lives to the public collecting points set up for this purpose or to the point of sale. Specific modalities are defined by the national laws of each country.

Exposure to Radio Frequency Energy and Specific Absorption Rate Information

This device is a radio transmitter and receiver that uses an internal antenna to send and receive low levels of radio frequency (RF) energy for data communications. The device emits RF energy below the published limits when operating in its maximum output power mode and when used with TAG Heuer authorized accessories. To comply with RF exposure compliance requirements, the device should not be used in other configurations.

This device must not be co-located or operated in conjunction with any other transmitter or antenna.

The TAG Heuer Connected Watch meets the EU, US and Canada requirements for exposure to radio waves. It is designed and manufactured not to exceed the emission limits for exposure to RF energy set by the Federal Communications Commission (FCC) of the US Government, Industry Canada (IC) of the Canadian Government, the French Government and recommended by the Council of the European Union when used as directed in these Instructions, to ensure the safety of all persons, regardless of age or condition.

The exposure standard for radio electrical devices uses a unit of measurement known as the Specific Absorption Rate (SAR). Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands.

Please note that:

- In the United States and Canada, the allowable SAR limits are the following: 1.6 W/kg (averaged over any 1 gram of tissue) for the head, neck and trunk; 4 W/kg (averaged over any 10 grams of tissue) for limbs;
- In the EU, the recommended SAR limits are the following: 2 W/kg (averaged over any 10 grams of tissue) for the head and trunk; 4 W/kg (averaged over any 10 grams of tissue) for limbs (these are legal requirements in France).

The SAR limit recommended by the ICNIRP (International Commission for protection against non-ionizing radiation) is 2W/kg.

Additionally, the SAR limit that applies to residents of countries / regions that have adopted the SAR limit recommended by the IEEE (Institute of Electrical and Electronics Engineers), including the US, is 1.6 W/kg averaged over one (1) gram of human tissue.

The highest SAR value for your TAG Heuer Connected Watch (at the device's highest possible power level):

- when tested for use at the wrist was **FCC SAR 0.806** W/kg, **EU SAR** was **0.843** W/kg;
- when tested for use at the trunk was **FCC SAR 0.04** W/kg and **EU SAR 0.012** W/kg.

To disable the Watch's radio (including Bluetooth and Wi-Fi) functions, please refer to section I.B.3, above.

II. Legal information

FCC / Industry Canada Notice

In compliance with Industry Canada regulations, technical specifications have been provided in a declaration of conformity. This does not imply that Industry Canada approved the equipment. Caution: Changes or modifications to this handset not expressly approved by the party responsible for compliance could void the user's authority to operate it.

FCC Statement (USA) / Part 15 of the FCC Rules

The TAG Heuer Connected Watch has been tested and found to comply with the limits for a **Class B digital device**, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no warranty that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio or television technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

WARNING! Exposure to Radio Frequency Radiation: the radiated output power of this device is below the FCC and Industry Canada radio frequency exposure limits.

This device must not be co-located or operating in conjunction with any other antenna or transmitter.

FCC requires the user to be notified that any changes or modifications made to this device that are not expressly approved by the manufacturer may void the user's authority to use the device.

RSS Canada

This device complies with Industry Canada's licence-exempt RSS standards. Operation is subject to the following two conditions:

- (1) This device may not cause interference; and
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

ICES-003 (Canada)

This digital apparatus does not exceed the Class B limits for radio noise emissions from digital apparatus set out in the interference-causing equipment standard entitled: "Digital Apparatus", ICES-003 of the Canadian Department of Communications.

Cet appareil numérique respecte les limites bruits radioélectriques applicables aux appareils numériques de classe B prescrites dans la norme sur le matériel brouilleur: «Appareils Numériques», NMB-003 édictée par le ministre canadien des Communications.

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exemptés de licence. L'exploitation est autorisée aux deux conditions suivantes: (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Industry Canada ICES-003 Compliance Label: CAN ICES-3 (B)/NMB-3(B)

Industry Canada statement

This device complies with RSS-210 of Industry Canada.

Operation is subject to the following two conditions: This device may not cause interference, and this device must accept any interference, including interference that may cause undesired operation of the device.

This class B digital apparatus complies with Canadian ICES-003.

This class B digital apparatus complies with Canadian NMB-003.

Important: required regulatory marks and certification information – required in particular in the following jurisdiction: the US (FCC ID and Declaration of Conformity (DoC)), Canada (Industry Canada ID), Australia (RCM mark) and Japan (Giteki) – are provided on the device under the following setting: Setting => about => Regulatory information.

EUROPE



/ EU Declaration of conformity

We declare that this equipment watch and charging accessories complies with:

- R&TTE Directive 1999/5/EC;
- Low Voltage Directives 2006/95/EC and 2014/35/EU;
- EMC Directive 2004/108/EC;
- RoHS II Directive 2011/65/EU.

Point of contact: **TAG HEUER** - Branch of LVMH Swiss Manufactures SA - 6A RUE LOUIS-JOSEPH CHEVROLET - 2300 LA CHAUX-DE-FONDS - SWITZERLAND

To view the full declaration of conformity, go to www.tagheuerconnected.com.

PART II: INTERNATIONAL LIMITED WARRANTY

Your TAG Heuer Connected Watch has been manufactured in collaboration with top partners Google and Intel, bringing the best of both worlds: Swiss luxury watchmaking and Silicon Valley technology. It is covered by a limited international warranty against any manufacturing defect for a period of two years from the date of purchase, under the conditions below.

What is covered?

Under this limited two-year warranty, TAG Heuer, branch of LVMH Swiss Manufactures SA (TAG Heuer) undertakes to repair, free of charge, any problem with the functions of the Watch that result from manufacturing defect. This warranty is only honored in official TAG Heuer Customer Service Centers listed in the last section of this document.

The two-year warranty from date of purchase of your TAG Heuer Connected Watch covers any function defect arising during normal use of the device in accordance with the Watch's technical specifications, user manuals. This could be, for instance power on/off issue, charging issue, display malfunction, impossibility to use normally applications or watch functions due to your TAG Heuer Connected Watch defect.

Any non-arguable quality defects on the cosmetics or product mechanical functions that are obviously coming from a component quality problem or watch mis-assembly.

In addition, certain limiting conditions do apply and for this reason it is essential that you read the following paragraphs:

What are the limiting conditions of this warranty?

To benefit from this limited warranty the following conditions must be met:

- The international warranty card, located in the warranty booklet you received with your TAG Heuer Connected Watch, must be enclosed with your TAG Heuer Connected Watch when it is sent for repair and must be signed and dated at the time of purchase by an authorized TAG Heuer dealer; TAG Heuer will not honor the warranty for watches sold without a valid warranty card properly filled out and signed by an authorized TAG Heuer dealer or by a dedicated TAG Heuer boutique;
- The serial number engraved on the case is perfectly legible and no part of the original case back or original serial number has been removed, modified, falsified, altered, replaced, erased, defaced or made illegible.

Failure to abide by any of the above conditions renders all rights resulting from the TAG Heuer international warranty null and void.

What is not covered

Damage resulting from service provided anywhere other than at an official TAG Heuer Customer Service Center is not covered and shall void the warranty. The limited warranty also does not cover bracelets, crystals and batteries, or any damage to the case or hardware due to moisture that might have entered your TAG Heuer Connected Watch as a result of improper handling. More generally, it does not apply if there has been improper or inadequate use of your TAG Heuer Connected Watch:

- product has been opened by the user or by unauthorized person;
- product has been connected to non-recommended accessories such as other battery type or charger;
- product has been voluntarily degraded or used out of the recommended rules for product start-up or usage such as wrong plug-in or product has been exposed to extra voltage or electric discharges, important shocks, drop or abnormal mechanical stress leading to major degradation of product housing, electronic components;
- product has been abnormally exposed to water or other chemical substances (presence of corrosion, humidity);
- product has been exposed to high temperature (greater than 60° C/140° F) or other extreme environmental conditions;
- an attempt to modify product software has been performed.

If one or the above mentioned items are observed, then the TAG Heuer Connected Watch will not be covered by the international warranty. The normal wear and of your TAG Heuer Connected Watch due to normal usage is not covered by warranty. This is especially the case for:

- any material surface degradation due to normal usage of product, scratches on case, rubber, crystal, dust intrusion or degraded surfaces, change of color of parts due to exposition to solar radiation or contact with any chemical substance;
- degradation of autonomy performance due to battery normal aging.

General conditions and limitations:

This limited warranty replaces any terms, conditions warranties and guarantees implied by some countries' local law, including the implied warranty of merchantability, which are disclaimed. Some countries' local law may not allow the exclusion or limitation of certain implied terms, conditions, warranties and guarantees, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights under local laws which vary from country to country. TAG Heuer and its official Customer Service Centers shall have sole discretion to decide to repair or replace any TAG Heuer timepiece under this limited international warranty. To the

extent permitted by the local law, TAG Heuer shall not be liable for any incidental, special, punitive or consequential damages.

We recommend that you send your TAG Heuer Connected Watch by registered mail, carefully wrapped to avoid damage, to the nearest official TAG Heuer Customer Service Center, or take it to your authorized TAG Heuer dealer or dedicated TAG Heuer boutique. TAG Heuer is not responsible for loss or damage during shipping. This list of official TAG Heuer Customer Service Centers can be found at the end of this booklet. On request, these official TAG Heuer Customer Service Centers will provide you with the details of your nearest authorized TAG Heuer dealer or dedicated TAG Heuer boutique. This warranty does not affect your legal rights as a consumer. Please check that this booklet contains an international warranty card – otherwise you will not be covered by the limited warranty services outlined above.

Additionally, in order to be covered by this international warranty, the following administrative conditions shall be met when returning the product:

The product shall be returned with its original battery and charger to an authorized TAG Heuer Customer Service Center.

SPECIFIC ADDITIONAL TERMS OF WARRANTIES APPLICABLE TO FRANCE

This International Warranty is in addition to other rights and remedies available to you under law, which may not be excluded. With respect to the above mentioned limited international warranty, *“when the buyer asks the seller to carry out repairs covered by his commercial warranty upon the acquisition and the reparation of a movable asset, the period of any resultant shutdown of seven days or longer shall be added to the unexpired term of the warranty. The said period shall run from the time when the buyer requests assistance or the time when the product in question is taken out of service pending repair, should this be subsequent to the request for assistance”* (article L211-16 of the French Consumer Code).

Notwithstanding anything to the contrary in this warranty, in addition to the limited international warranty, TAG Heuer is liable for the French legal (i) warranty of conformity described in articles L211-4 to L211-13 of the French Consumer Code, and (ii) warranty against hidden defects in the conditions set out in articles 1641 to 1648 and 2232 of the French Civil Code.

With respect to the warranty against hidden defect, according to article 1641 of the French Civil Code *“the seller is bound to a warranty against hidden defects in the thing sold that render it unfit for its intended use, or that so impair its use that the buyer would not have bought it, or would only have*

given a lesser price for it if he had known of the defects”, and to the first paragraph of article 1648 of the same Code “an action resulting from redhibitory defects must be brought by the buyer within two years from the discovery of the defect”.

With respect to the warranty of conformity, according to articles L211-4 and L211-5 of the French Consumer Code *“the seller is required to deliver a product which conforms to the contract and is held liable for any lack of conformity which exists upon delivery. He is also held liable for any lack of conformity caused by the packaging or the assembly instructions, or the installation if he assumed responsibility therefor or had it carried out under his responsibility” and “to conform to the contract, the product must.*

1. *Be suitable for the purpose usually associated with such a product and, if applicable:*
 - *correspond to the description given by the seller and have the features that the seller presented to the buyer in the form of a sample or model;*
 - *have the features that a buyer might reasonably expect to have considering the public statements made by the seller, the producer or his representative, including advertising and labeling;*
2. *Or have the features defined by mutual agreement between the parties or be suitable for any special requirement of the buyer which was made known to the seller and which the latter agreed to”.*

In addition, an *“action resulting from a lack of conformity lapses two years after delivery of the product”* (article L211-12 of the French Consumer Code).

SPECIFIC ADDITIONAL TERMS OF WARRANTIES APPLICABLE TO AUSTRALIA AND NEW ZEALAND

This International Warranty is in addition to other rights and remedies available to you under law, which may not be excluded. In addition to your rights above, TAG Heuer goods come with warranty that cannot be excluded under the Australian Consumer Law. If your TAG Heuer goods are defective, you are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage, and the customer is also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. In Australia, please contact TAG Heuer Australia at LVMH & Jewelry Australia, Level 4, Rialto North Tower, 525 Collins Street Melbourne VIC 3000 Australia for any warranty inquiries.

SPECIFIC WARRANTY APPLICABLE TO THE UNITED STATES

LIMITED WARRANTY

Your TAG Heuer Connected Watch has been manufactured in collaboration with top partners Google and Intel, bringing together both worlds: Swiss luxury watchmaking and Silicon Valley technology. It is covered by a limited international warranty against any manufacturing defect for a period of two years from the date of purchase, under the conditions below.

General conditions and limitations:

To the extent permitted by law, this warranty and the remedies set forth are exclusive and in lieu of all other warranties, remedies and conditions, whether oral, written, statutory, express or implied. TAG Heuer limits the duration of implied warranties implied by some states' and countries', including without limitation, warranties of merchantability and fitness for a particular purpose, under this limited warranty to a period of two years from the date of purchase to the extent permitted by law. Some states and countries' local law do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you. Except as provided in this limited warranty and to the maximum extent permitted by law, TAG Heuer is not responsible for direct, special, incidental or consequential damages resulting from any breach of warranty or condition, or under any other legal theory, including but not limited to loss of use; loss of revenue; loss of actual or anticipated profits (including loss of profits on contracts); loss of the use of money; loss of anticipated savings; loss of business; loss of opportunity; loss of goodwill; loss of reputation; loss of, damage to, compromise or corruption of data; or any indirect or consequential loss or damage howsoever caused including the replacement of equipment and property, any costs of recovering, programming, or reproducing any program or data stored in or used with the watch or any failure to maintain the confidentiality of information stored on the watch. The foregoing limitation shall not apply to death or personal injury claims, or any statutory liability for intentional and gross negligent acts and/or omissions. TAG Heuer disclaims any representation that it will be able to repair any watch under this warranty without risk to or loss of information stored in the watch. Some states and countries' local law do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights under local laws which vary from country to country and from state to state. Other than as permitted by law, TAG Heuer does not exclude, limit or suspend other rights you may have. For a full understanding of your rights you should consult the laws of your country, province or state.

[INFORMAL DISPUTE MECHANISM]

What is covered?

Under this limited two-year warranty, TAG Heuer, BRANCH OF LVMH SWISS MANUFACTURES SA – CONTACT POINT: 6A RUE LOUIS-JOSEPH CHEVROLET, 2300 LA CHAUX-DE-FONDS, SWITZERLAND - TEL: +41 (0)32 919 8000 undertakes to repair, free of charge, any problem with the functions of the watch that result from defective manufacturing. This warranty is only honored in official TAG Heuer Customer Service Centers listed in the last section of this document.

The two-year year warranty from date of purchase covers any function defect arising during normal use of the device in accordance with the Watch's technical specifications, user manuals. This could be a power on/off issue, charging issue, display malfunction, impossibility to use normally applications or watch functions due to watch defect.

“Any quality defects on the cosmetics or product mechanical functions that are obviously coming from a component quality problem or watch mis-assembly. Under this limited two-year warranty, TAG Heuer, undertakes to repair, free of charge, any problem with the functions of the TAG Heuer Connected Watch that result from defective manufacturing, within [30 days] of receipt of the TAG Heuer Connected Watch at an official TAG Heuer Customer Service Center. This warranty is only honored in official TAG Heuer Customer Service Centers listed in the last section of this document.”

The period of time this limited two-year warranty is in effect will be extended to correspond with any period of time in excess of 30 days during which the consumer is deprived of the use of the TAG Heuer Connected Watch by reason of failure of the TAG Heuer Connected Watch to conform with this limited two-year warranty or by reason of the failure of TAG Heuer to complete the repairs within the 30-day period.

In addition, certain limiting conditions do apply and for this reason it is essential that you read the following paragraphs:

What are the limiting conditions of this warranty?

To benefit from this limited warranty the following conditions must be met:

- The international warranty card, located in the warranty booklet you received with your TAG Heuer Connected Watch, must be enclosed with the TAG Heuer Connected Watch when it is sent for repair and must be signed and dated at the time of purchase by an authorized TAG Heuer dealer; TAG Heuer will not honor the warranty for watches sold without a valid warranty card properly filled out and signed by an authorized TAG Heuer dealer or by a dedicated TAG Heuer boutique;
- The serial number engraved on the case is perfectly legible and no part of the original case back

or original serial number has been removed, modified, falsified, altered, replaced, erased, defaced or made illegible.

Failure to abide by any of the above conditions renders all rights resulting from the TAG Heuer international warranty null and void.

What is not covered

Damage resulting from service provided anywhere other than at an official TAG Heuer Customer Service Center is not covered and shall void the warranty. The limited warranty does not cover any software, bracelets, crystals and batteries, or any damage to the case or hardware due to moisture that might have entered the TAG Heuer Connected Watch as a result of improper handling. More generally, it does not apply if there has been improper or inadequate use of the TAG Heuer Connected Watch:

- product has been dismantled by the user or by unauthorized person.
- product has been connected to non-recommended accessories such as other battery type or charger.
- product has been voluntarily degraded or used out of the recommended rules for product start-up or usage such as wrong plug-in or product has been exposed to extra voltage or electric discharges, important shocks, drop or abnormal mechanical stress leading to major degradation of product housing, electronic components.
- product has been abnormally exposed to water or other chemical substances (presence of corrosion, humidity).
- product has been damaged by accident, abuse, misuse, fire, earthquake or other external cause.
- to a stolen product (or one that TAG Heuer reasonably believes is stolen based upon information provided by law enforcement authorities).
- product has been exposed to high temperature (greater than 60° C / 140° F) or other extreme environmental conditions.
- an attempt to modify product software has been performed.

If one or the above mentioned items are observed, then the TAG Heuer Connected Watch will not be covered by the international warranty.

The normal wear and aging of your TAG Heuer Connected Watch due to normal usage is not covered by warranty. This is especially the case for:

Any material surface degradation due to the normal usage of the product, scratches on the case, rubber, glass, dust intrusion or degraded surfaces, change of color of parts due to exposition to solar radiation or contact with any chemical substance. Degradation of autonomy performance due to battery normal aging after one year.

We recommend that you send your TAG Heuer Connected Watch by registered mail, carefully wrapped to avoid damage, to the nearest official TAG Heuer Customer Service Center, or take it to your authorized TAG Heuer dealer or dedicated TAG Heuer boutique. TAG Heuer is not responsible for loss or damage during shipping. This list of official TAG Heuer Customer Service Centers can be found at the end of this booklet. On request, these official TAG Heuer Customer Service Centers will provide you with the details of your nearest authorized TAG Heuer dealer or dedicated TAG Heuer boutique. This warranty does not affect your legal rights as a consumer. Please check that this booklet contains an international warranty card – otherwise you will not be covered by the limited warranty services outlined above.

Additionally, in order to be covered by the international warranty, the following administrative conditions shall be met when returning the product:

The product shall be returned with its original battery and charger to an authorized TAG Heuer customer service center.

Recommendations and limited warranty specific to the Australian and New Zealand markets.

TAG Heuer goods come with warranties that cannot be excluded under the Australian Consumer Law: the customer is entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage, and the customer is also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

PART III: QUICK START GUIDE - USER MANUAL

Congratulations on your TAG Heuer Connected Watch purchase. You have made an excellent choice selecting the ultimate in innovation, quality & endurance - high-performance sports criteria that have been hallmarks of TAG Heuer's commitment to its craft since 1860.

Each TAG Heuer Connected Watch is built to meet the most exacting requirements. We paid the very same careful attention to detail on this connected watch from design, conception to finishing that we constantly do on our watches for more than 140 years while partnering with the best partners Google and Intel.

The materials used in our devices make them exceptionally resilient, even when used under the most rigorous conditions. Before a new TAG Heuer product is launched, it is put through numbers of reliability and quality tests.

With its modern, unique and timeless design, your new TAG Heuer Connected Watch combines Swiss quality watchmaking tradition with technology. We hope it will bring you complete satisfaction.

This document is a quick start guide providing information on your TAG Heuer device basic functions only. For more information and exclusive content, please go to www.tagheuerconnected.com.

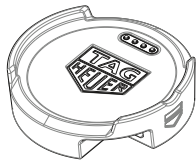
COMPATIBILITY

To make your TAG Heuer Connected Watch function, you will need to have a phone running Android 4.3+ or iOS 8.2+. Supported features may vary between platforms. Visit g.co/wearcheck on your phone or computer to see if it's compatible.

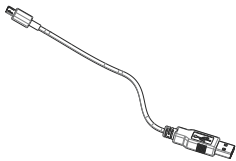
ACCESSORIES PROVIDED WITH TAG HEUER CONNECTED WATCH

Your TAG Heuer Connected Watch should be provided with a charging cradle, micro USB cable* and wall plug*.

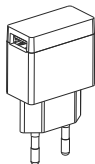
*Design or availability may vary depending on the region.



Charging cradle



Micro USB cable*



Wall plug*

TURNING ON YOUR TAG HEUER CONNECTED WATCH

Make sure the battery on the watch is charged or is charging. To see how to charge your watch, please see the **CHARGING YOUR TAG HEUER CONNECTED WATCH** section of this document.

To turn on your watch, press and hold the **Power Key** (on the right hand side of the watch) for a few seconds. It will take up to a few minutes for your watch to start up. If this is your first time using your watch, you will need to first pair it with your smartphone. Please see the **PAIRING YOUR TAG HEUER CONNECTED WATCH** section of this document.

1. Swipe the welcome screen left to begin.
2. Tap a language.
3. Connect your watch to a power source and swipe left to continue.

TURNING OFF YOUR TAG HEUER CONNECTED WATCH

1. Swipe from right to left until the apps list appears.
2. Look for settings, tap settings and select power off.
3. When prompted with message "Power off: Are you sure?" Tap check mark.



Power Key

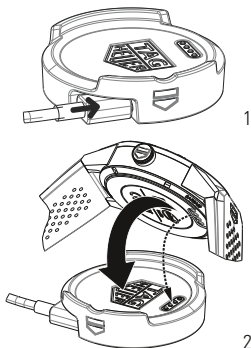


CHARGING YOUR TAG HEUER CONNECTED WATCH

Before using your watch for the first time, you should charge the battery. Use the charging cradle, micro USB cable* and wall plug* provided with the watch to charge its battery.

*Design may vary from the one provided with your TAG Heuer Connected Watch.

1. Please insert the micro USB cable into the charging cradle. Once your charging cradle and micro USB cable are ready, please get your watch ready to be put onto the charging cradle.
2. Align the shield logo of your power button on the watch with the shield you can find on the left side of the charging cradle. You should have the charging terminals of your watch aligned with those of your charging cradle. Once those are aligned, the charger should be set properly for your watch to start charging.
3. Make sure Micro USB cable is plugged into an authorized power source. You can use the wall plug provided within the accessories. You will see a charging symbol on the watch letting you know that it is charging.



Be sure to charge your watch every night to get the most of your day.

PAIRING YOUR TAG HEUER CONNECTED WATCH

Make sure the battery on your watch and phone is charged or is charging.

1. Turn on your watch. Follow the instructions on the watch. You will first swipe the screen to the left. Select a language. If your watch is not charged enough it will notify you to charge it before it can proceed to pairing. Once charged, then swipe to the left three times until you see a code on the watch.
2. Connect your phone to Wi-Fi and turn on Bluetooth. You need a data connection to set up your watch for the first time.
3. From your phone, please go to Google Play Store app or iTunes. Search for the “Android Wear” app and download the app. Your phone will need a data connection to download the app.

4. Open the “Android Wear” app. If you don’t have Bluetooth turned on, the app will instruct you to turn it on.
5. Then follow the instructions to pair with your watch. Tap on the code that matches the one on the watch and confirm pairing. For iPhones: you will need to enter in the code that is displayed on the “Android Wear” app into the phone.
6. A confirmation message on your watch will be displayed once it is paired. This can take a few minutes, please be patient.
7. Follow the onscreen instructions to complete the initial setup and enjoy the discovery of your TAG Heuer Connected Watch.

HOW TO USE YOUR NEW TAG HEUER CONNECTED WATCH

Now that you’re paired to your smartphone, it is now time for you to get familiar on how to use your new watch.

- Use your finger to swipe up and down to read your notifications. For each notification, you can swipe left to get more information. Swipe to the right to dismiss the notification.
- Use your voice and say “Ok Google” and use a voice command or use a voice search: Try: “Ok Google show me my steps”.
- Change your watch face by placing your finger on the watch for a few seconds. You will see the watch face now allows you to swipe to the left to choose from a few different watch faces. Tap on the one you want to use.
- Enable Wrist Gestures to twist your wrist to see your list. Scroll through notifications and reminders on your watch by simply rotating your wrist.
- Swipe down from the watch face to get to quick settings.
- From the watch face, swipe to the left to get to your contacts and your apps.
- Set your goals and show daily and weekly steps. Say “Ok Google, Show me my steps”.
- Get answers to questions, even before you ask. Google Now organizes your info to show you timely tips like current traffic, weather, your next appointment, and more. Be sure to enable Google Now on an Android Phone or to download the Google search app from iTunes.

ACCESS TO EXCLUSIVE CONTENT

To access exclusive content, your watch needs to be already paired with your phone. Please refer to **“PAIRING YOUR TAG HEUER CONNECTED WATCH”** section for more details.

Android Users

Install the TAG Heuer Connected App from the Google Play Store on your mobile device and follow the instructions to “Create an account”.

Be sure to check out the TAG Heuer Connected website. www.tagheuerconnected.com where you can manage your watch, complete your user profile, connect with other accounts, and enjoy exclusive content.

iOS Users

Go to www.tagheuerconnected.com click “Create an account”, and follow prompts to create your new account. Once signed in, click “Pair your watch” from the Dashboard.

From the web, you can manage your watch, complete your user profile, connect with other accounts, and enjoy exclusive content.

Tips for using Bluetooth and Wi-Fi on your TAG Heuer Connected Watch

When connecting your product to other mobile devices, the devices must be positioned close to each other. If not, it may cause abnormal operation, depending on the use environment. In an open space, the Bluetooth communication range usually spans approximately 10m. This range may vary depending on the use environment. Do not place obstacles between your product and connected devices. Outgoing/ incoming signal can weaken due to user’s body, walls, corners or obstacles. Use where there is no obstacle. For Android phones only: When using a Wi-Fi connection, your TAG Heuer Connected Watch will search and connect to the nearest Wi-Fi network based on the Wi-Fi list registered on your smartphone.

PART IV: TAG HEUER CONTACT POINTS

SINGLE CONTACT POINT

The single contact point of the manufacturer of this product is:

TAG HEUER, BRANCH OF LVMH SWISS MANUFACTURES SA
6A RUE LOUIS-JOSEPH CHEVROLET
2300 LA CHAUX-DE-FONDS
SWITZERLAND
TEL: +41 (0)32 919 8000

As the case may be, **the single contact point of the importer** can be found on the packaging of your TAG Heuer Connected Watch.

CUSTOMER SERVICE CENTERS

AUSTRALIA

TAG Heuer Australia Customer Service

LVMH Watch & Jewelry
P O BOX 708, Botany 2019
Australia
1800 003 868 Toll free number
NO WALK-IN
MAIL-IN SERVICE ONLY

AUSTRIA

TAG Heuer Customer Service

LVMH Watch & Jewelry Central Europe GmbH
Wilhelm-Becker-Strasse 11b
D-75179 Pforzheim
PHONE: (43) 126 769 80
FAX: (43) 126 769 82

CANADA

TAG Heuer Canada - Customer Service

A division of LVMH Watch & Jewelry
30 East Beaver Creek Rd., Suite 212
L4B 1J2 Richmond Hill, Ontario
Canada
PHONE: +1 877 444 0824
FAX: +1 905 882 1686
NO WALK-IN
MAIL-IN SERVICE ONLY

DENMARK

TAG Heuer Customer Service

LVMH Watch & Jewelry Central Europe GmbH
Wilhelm-Becker-Strasse 11b
D-75179 Pforzheim
PHONE: (45) 433 145 40
FAX: (45) 433 145 42

FRANCE

TAG Heuer - Customer Service France

LVMH Montres et Joaillerie France SAS
7 rue Scribe, 75009 Paris
France
PHONE: +33 (0)1 57 32 49 20
FAX: +33 (0)1 57 32 49 21

GERMANY

TAG Heuer Customer Service

LVMH Watch & Jewelry Central Europe GmbH
Wilhelm-Becker-Strasse 11b
D-75179 Pforzheim
Germany
PHONE: (49) 6171 9568 100
FAX: (49) 6171 9568 102

GIBRALTAR

Cohen & Massias Ltd

143 Main Street
Gibraltar
PHONE: (350) 764 22

GUAM

Caronel Inc.

1807 Route 16
96929 Dededo
Guam
PHONE: (+1671) 646 8850

HONG KONG

TAG Heuer Hong Kong - Customer Service Center

A division of LVMH Watch & Jewelry Hong Kong Ltd
24th Floor, Oxford House, 979 King's Road, Taikoo Place
Island East
Hong Kong

OPENING HOURS:

Monday to Friday / 9.30am to 5.30pm
PHONE: +852 2881-1631
FAX: +852 2881-1632

Alternative drop off location - TAG Heuer Boutique:

Shop 830, Times Square, 1 Matheson Street, Causeway Bay +852 2506-1633

Shop 2024, Podium Level 2, IFC Mall, 1 Harbour View Street, Central +852 2295-0200

Shop 213, Level 2, Ocean Terminal, Harbour City, Tsim Sha Tsui, Kowloon +852 2375-0836

ITALY

TAG Heuer Italy - Customer Service

A division of LVMH Watch & Jewelry Italy S.p.a.
Via Giovanni Lorenzini, 4
20139 Milano
Italy

OPENING HOURS:

Da lunedì a venerdì: dalle 9.00 alle 12.30 e dalle 14.00 alle 17.00

PHONE: 0039 - 02 - 202371

FAX: 0039 - 02 - 2043347

JAPAN

TAG Heuer Japan - Customer Service

A division of LVMH Watch & Jewelry Japan KK
Riverside Sumida Central Tower 9F 1-19-9,
Tsutsumi-Dori, Sumida-Ku
131-0034 Tokyo
Japan
PHONE: 03-3613-3951
NO WALK-IN
MAIL-IN SERVICE ONLY

LUXEMBOURG

TAG Heuer Customer Service

LVMH Watch & Jewelry Central Europe GmbH
Wilhelm-Becker-Strasse 11b
D-75179 Pforzheim
Germany
PHONE: (49) 6171 9568 100
FAX: (49) 6171 9568 102

MALAYSIA

TAG Heuer Malaysia - Customer Service,

A division of LVMH Watch & Jewelry Malaysia Sdn Bhd
Suite 2301, 23rd Floor, Central Plaza,
No. 34, Jalan Sultan Ismail
50250 Kuala Lumpur
Malaysia
PHONE: 603 - 2141 6328
FAX: 603 - 2143 9257

NETHERLANDS

TAG Heuer Customer Service

LVMH Watch & Jewelry Central Europe GmbH
Wilhelm-Becker-Strasse 11b
D-75179 Pforzheim
PHONE: +31 7077 035 60
FAX: +31 7077 035 62

NEW ZEALAND

Nairns Swiss Watch Service (Brian Nairn Ltd)

145 Victoria Street
Christchurch
New Zealand

OPENING HOURS:

Monday to Friday: 8.30am to 5pm.

PHONE: 03 3669038

enquiry@nairns.co.nz

Nairns Swiss Watch Service (Brian Nairn Ltd)

Ground Floor, Shop 30, Queens Arcade
34 Queen Street
Auckland
New Zealand
OPENING HOURS:
Monday to Friday: 8.30am to 5:30pm
Saturday: 10am to 2pm
PHONE: 09 358 1498

RUSSIAN FEDERATION

LPI Watch Club

Nizhnaya Krasnoselskaya St., 40/12, bld 12
105066 Moscow
Russian Federation

OPENING HOURS:

Monday to Friday: 11.00am to 7.00pm
Saturday: 11.00am to 4.00pm
PHONE: +7 495 728 0141

Authorized Repair Centers:

Service LLC

Address: Leningradsky prosp. 9
125040 Moscow
Telephone: (095) 257 5454

Service LLC

Address: Koutouzovsky pr. 35/30
121165 Moscow
Telephone: (095) 249 5049

SINGAPORE

TAG Heuer Singapore - Customer Service

A division of LVMH Watch & Jewelry Singapore Pte Ltd.
391B Orchard Road, #11-08 Ngee Ann City Tower B
238874 Singapore
Singapore

OPENING HOURS:

Monday to Friday: 9.00 am to 7.00 pm
PHONE: (65) 6701 8888

SPAIN

TAG Heuer España - Servicio al Cliente

A division of LVMH Relojería y Joyería España S.A.
Calle Francisco Silvela, 42, 3ª planta
28028 Madrid
Spain

OPENING HOURS:

Monday to Thursday 9am to 1.30pm and 4pm to 6.30pm;
Friday: 9am to 3pm
July and August: Monday to Friday: 8am to 3pm
PHONE: +34 91 781 07 82
FAX: +34 91 576 97 82

Otras direcciones alternativas:

TAG Heuer Boutique Castellana - El Corte Inglés

Raimundo Fernández Villaverde, 79
28003 Madrid
Tél.: +34 91 4188800
Fax: +34 91 5559102

TAG Heuer Boutique Las Rozas Village

Juan Ramón Jiménez, 3, 28232 Las Rozas
Madrid
Tél.: +34 91 6401062
Fax: +34 91 6401060

TAG Heuer Boutique La Roca Village

La Roca Village, Local 73A, 08430 La Roca del Valles
Barcelona
Tél.: +34 93 8423794
Fax: +34 93 8423796

SWEDEN

TAG Heuer Sweden - Customer Service

Skövde Urteknik
Box 18, SE-541 21 Skövde
Sweden
PHONE: +46 500 48 25 60
FAX: +46 500 48 33 01

SWITZERLAND

TAG Heuer - Customer Service

Branch of LVMH Swiss Manufactures SA
Rue Louis-Joseph Chevrolet 4A
2300 La Chaux-de-Fonds
Switzerland

OPENING HOURS:

Monday to Friday: 8h-12h 13h30-17h

PHONE: +41 32 919 80 60

FAX: +41 32 919 90 60

Please note that for concerns outside Customer Service,
you can join our company at:

TAG Heuer, branch of LVMH Swiss Manufactures SA
6A rue Louis-Joseph Chevrolet
2300 La Chaux-de-Fonds
Switzerland

TEL: +41(0) 32 919 80 00

FAX: + 41(0)32 919 90 00

UNITED ARAB EMIRATES

Seddiqi & Sons

P.O. Box 2123

Dubai

United Arab Emirates

PHONE: (971) 4 - 511 44 88

UNITED KINGDOM

TAG Heuer UK - Customer Service

A division of LVMH Watch & Jewelry UK Ltd.
16-18 Harcourt Street, Worsley, M28 3GN Manchester
United Kingdom

PHONE: 01 204 86 11 68

FAX: 01 204 42 40 07

NO WALK-IN

MAIL-IN SERVICE ONLY

Alternative drop off location:

TAG Heuer Boutique

SU1064A The Street, Westfield Stratford City
London E20 1FR
United Kingdom

VIRGIN ISLANDS, US

TAG Heuer USA - Customer Service Center

966 South Springfield Avenue, NJ 07081 Springfield
United States
PHONE: 1 866 260 0460
NO WALK-IN
MAIL-IN SERVICE ONLY

SAINT MARTIN

Goldfinger - Customer Service

Rue de France

St-Martin

Saint-Martin

PHONE: (590) 87 59 96

IRELAND

TAG Heuer UK - Customer Service

A division of LVMH Watch & Jewelry UK Ltd.
16-18 Harcourt Street, Worsley
M28 3GN Manchester
United Kingdom

OPENING HOURS:

Reception drop off point open Monday to Friday 9.00am
to 4.30pm

PHONE: 01 204 86 11 68

FAX: 01 204 42 40 07

UNITED STATES

TAG Heuer USA - Customer Service Center

A division of LVMH Watch & Jewelry USA Inc.
966 South Springfield Avenue, NJ 07081 Springfield
United States
PHONE: 1 866 260 0460
NO WALK-IN

Important information: You will probably have noticed that not all sections of this manual have been translated into your language. This is not an error. These untranslated sections are only relevant to countries which have French as their official language.

